

## YOUR OPINION, PLEASE

Please help me to continually increase the value of our meetings.

**Program Description:** \_\_\_\_\_

Please rate the following areas of David's presentation	<b>Excellent</b>	<b>Good</b>	<b>Fair</b>	<b>Poor</b>
Presentation of Subject Matter	_____	_____	_____	_____
Knowledge of Subject Matter	_____	_____	_____	_____
Enthusiasm	_____	_____	_____	_____
Attitude	_____	_____	_____	_____
Response to Questions	_____	_____	_____	_____
Professionalism	_____	_____	_____	_____
Ability to Involve Participants	_____	_____	_____	_____
Your Overall Rating of Speaker	_____	_____	_____	_____

**What are the BEST USEABLE IDEAS that you have gained from this program to date?**

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**How have you APPLIED (or plan to APPLY) any ideas that you've learned in our seminars in your daily role as a Customer Service Representative?**

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**What is your overall opinion of the program to date and why? (Please give as much detail as possible).**

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**Please give ANY other comments that you would like to make about the program content or about the speaker (David LaManna).**

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**Please rate the program s 'value to you (as a Customer Service Representative) on a numerical scale of 1-10 with 10 being the best and 1 being the worst. \_\_\_\_\_**

**Your Name (optional):\_\_\_\_\_ Position: \_\_\_\_\_**

**May we quote you in our PR materials? Yes\_\_\_\_ No\_\_\_\_**

**THANK YOU FOR HELPING ME TO IMPROVE!**

**Rising to the Top, Inc \* Seminars for Performance Improvement**

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